



Contents

What is an Unattended Funeral?	3
Is an Unattended Funeral the right choice for me?	4
What's included	6
What's not included	8
Why Simplicity	9
How to arrange an Unattended Funeral	10
Looking to plan ahead?	12



Unattended Funeral

What is an Unattended Funeral?

An Unattended Funeral, also referred to as a direct cremation or cremation without ceremony is for those people who would prefer a simpler funeral. An Unattended Funeral is different to a traditional funeral because it takes place without a procession or service beforehand.

A direct cremation also takes place without any mourner's present although we do have alternative funeral options that will allow for the attendance of mourners.

Your loved one will be collected from their place of rest a few days prior to the funeral and cared for in our high-quality mortuary facilities. On the day of the cremation, they will be taken directly to the crematorium in a specialised funeral vehicle. A qualified chapel attendant will be present on the day to ensure everything runs smoothly.

The cremation will take place at our preferred crematorium local to the place of rest; we have access to over 45 crematoria across the UK.

Sometime following the cremation, your loved one's ashes will be respectfully scattered in the crematorium's gardens of remembrance. If you would prefer for your loved one's ashes to be returned to you, this can be arranged for an additional fee.

An Unattended Funeral does not include many of the ceremonial elements often associated with a traditional funeral, such as a procession with a hearse and limousines or the presence of a minister or celebrant. For more information please see '[what's included](#)'.

All of our funerals are arranged over the telephone by our team of funeral arrangers who will be here to support you throughout the arrangement process. You won't need to visit a funeral home or for several lengthy conversations with a funeral director as our team are available 24/7.

An Unattended Funeral costs from only **£995** and is available throughout the whole of mainland Great Britain.



Is an Unattended Funeral the right choice for me?

An Unattended Funeral suits those people, that, for whatever reason, do not want a funeral service before the cremation. An Unattended Funeral may be the right choice for you if:

You are looking for a lower cost funeral option

A direct cremation is the lowest cost funeral option in the UK, costing significantly less than a traditional funeral. Some people request their family arrange a direct cremation for them upon their passing instead of a traditional funeral, to allow

them to leave more money for their family, for happier times, instead of spending it on funeral costs. If cost is a factor in your decision, a direct cremation could help save a considerable amount of money.

Your loved one expressed their wishes for a low-key funeral

Some people don't want their loved ones to experience the emotions and stress that are often associated with attending a cremation or burial. Whether that be because they had

a bad experience at a funeral themselves, or simply didn't want their loved ones to have that as their lasting memory, choosing to opt for a direct cremation relieves that concern.

Your loved one didn't like going to funerals

Many people simply do not want a fuss when they are gone and do not see the value in the often expensive, ceremonial elements such as a hearse, limousines and

floral tributes associated with a traditional funeral, and expressed their wishes for a simple funeral.



During a sad time Simplicity provided a service with compassion and efficiency. My family selected Simplicity not to save money (that was not an issue) but because of the options provided - simple and efficient with no fuss.

Mr Paul Morris



Family and friends of the deceased live far away

Distance can make it difficult for mourners to travel to a funeral at short notice, especially if they live abroad. If this is the case for your family, you may choose to hold a memorial

service at a later date, allowing more time for people to make travel arrangements.

You want to hold a memorial service or celebration of life, at a time and place away from the crematorium

It is becoming increasingly common for families to hold a memorial service or celebration of life instead of a funeral service. Many people do not want their final memory of their loved one to be at the crematorium and prefer to hold a service

in a happier place or somewhere that was special to their loved one. Another idea could be to hold a scattering of ashes or interment of ashes ceremony instead of a funeral service.

If a direct cremation doesn't suit your needs and you would prefer a funeral with the option for loved ones to attend, our **Intimate Funeral** (allows up to 12 people a short time in the chapel) or **Attended Funeral** (allows for a family-led service with a larger attendance) may suit your needs better.



What's included

An Unattended Funeral includes all the essential elements of a funeral without the need for a ceremony. This includes:

- ✓ A direct cremation with no mourners present, supervised by a qualified chapel attendant
- ✓ Arrangements by our team of telephone-based funeral arrangers, available 24/7
- ✓ Cremation fees
- ✓ Doctor's fees
- ✓ A simple dark wood effect coffin with linings and fittings*
- ✓ Collection from the place of rest a few days prior to the cremation
- ✓ Care of the deceased in our quality mortuary facilities
- ✓ Preparation for cremation by an expert funeral director
- ✓ All transportation of the deceased in a specialised funeral vehicle
- ✓ Scattering of ashes in our gardens of remembrance (please see additional fees if you would like the ashes returned to you).

We will usually bring your loved one into care a few days prior to cremation. Should they need to be collected straight away, an additional charge will be incurred to cover care in our quality mortuary facilities for an extended period of time.

* Please let us know if your loved one is heavier than 20 stone or taller than 6'7", so we can provide a suitable coffin.



Simplicity made a very stressful time much easier. Everything was done quickly and efficiently by staff who were very caring and considerate. I was dreading having to organise the cremation (never having done this before) but it was all taken over by the staff.

Ms Ness Kennedy





Additional fees

There may be additional costs that will apply to your arrangement, our team will be able to advise any costs which may apply to you.

Bring the deceased straight into care **£250**

If your loved one is resting at home, in a care home or hospice there is an additional cost to bring them into our care. We'll take them directly to our mortuaries where we'll care and prepared them until the day of cremation.

Out of hours collection **£195**

Collection of the deceased outside of 9am – 5pm on working weekdays.

Return of ashes **£75**

As standard, the scattering of ashes is included in our Unattended Funeral. If you would prefer, you can upgrade to the hand delivery of ashes in a simple container (within mainland Great Britain).

A Simplicity wooden urn **£50**

If you choose to request the ashes are returned to you, you can upgrade to a wooden urn instead of a simple container.



What's not included

An Unattended Funeral does not allow for the presence of mourners. If you'd prefer the opportunity to attend the cremation, our Intimate or Attended Funeral may be more suited to your needs.

An Unattended Funeral also does not include many of the traditional elements people would associate with a funeral, this includes:

- The presence of mourners
- A funeral service in the chapel
- Viewing of the deceased / chapel visits
- Choice of crematorium where the cremation takes place
- A procession with a hearse or limousines
- Arrangement of floral tributes or the collection of donations
- Minister or celebrant
- Embalming
- Placing personal effects in the coffin
- Costs for removing artificial limbs and mechanisms (such as pacemakers).

Please refer to the [Funeral Services Terms & Conditions](#) for further information.



Thank you - from the moment of first communication all staff were excellent, in particular the Simplicity Account Manager who became the regular contact to look after me throughout. I carefully compared Simplicity with local Funeral Directors and your staff and their helpfulness and attitude were by far the best. Your web site is extremely informative and helpful with full details, before even phoning, I have done nothing but praise our experience to everybody and will continue to do so. Many thanks to your whole team.

Mrs Linda Fream



Why Simplicity

Not everyone wants a full-service funeral, and many do not see the value in some of the traditional elements such as funeral directors, hearses and pallbearers. Our funeral services allow you to celebrate the life of your loved one in a way that suits you, your family and your budget. At Simplicity, we offer you an alternative funeral choice.

When someone close to you dies, it can be an extremely stressful and emotional time. We're dedicated to supporting people through what can be a difficult time.

Unlike most funerals in the UK, our funerals are arranged without face-to-face interaction with a funeral director, saving your valuable time and money at what will already be a difficult time for you and your family.

From the moment we collect your loved one to the moment the ashes are scattered in the gardens of remembrance or returned to you, every stage of the process is carried out with the utmost care.

As part of one of the UK's largest funeral groups, we are the only nationwide direct cremation provider that has its own staff, vehicles, mortuaries and crematoria. Our network of facilities ensures a consistently high quality of care.



As recognition of our high-quality services, we were awarded **Best Direct Cremation Provider** at the 2018 Good Funeral Awards.



How to arrange an Unattended Funeral

Arranging an Unattended Funeral is a simple, straightforward process. Our expert team will be here to guide you through the process every step of the way.

1 STEP ONE: CONTACT US

To arrange an Unattended Funeral for a loved one, you can call us on **0808 291 2975** or complete a **contact form** on our website and we'll call you back. Our team are available 24/7 and will get back to you as soon as possible, usually within 1 hour.

During the first phone call, we will take the key information that we need to start the funeral arrangements. We will ask you where your loved one is resting. If they are resting at a hospital, we will bring them into care a few days before cremation to prepare them in our mortuary facilities. We will liaise directly with the hospital to arrange this.

If your loved one is resting outside of a hospital or coroners and you'd like them

brought into care sooner, there is an additional charge of £250. This covers care in our quality mortuary facilities until the day of the cremation.

In addition to this, should you require your loved one to be collected out of standard business hours (9am-5pm on working weekdays), there will be an additional charge of £195. If you are unsure whether these charges will apply to you, our team will be able to discuss this with you.

Please note, full payment will be required over the phone by debit or credit card before we can undertake any services. Once payment has been made, we will confirm everything with you via email.

2 STEP TWO: COMPLETION OF PAPERWORK

A Simplicity representative will contact you to help complete the necessary forms and

paperwork to allow the cremation to go ahead.

3 STEP THREE: REGISTER THE DEATH

When someone dies in England and Wales, the death needs to be registered within five days at the register office for the district in which it happened. You can go to a different office if it is more convenient, but the process will take a day or two longer.

Any death which occurs in Scotland must be registered within eight days. Deaths can be registered in any registration district in Scotland.

A copy of the death certificate is required before the cremation can take place.





4 STEP FOUR: BOOKING THE CREMATION DATE

We will book a cremation date for your loved one at one of our preferred crematoria

local to the place of rest with capacity, at our earliest convenience.

5 STEP FIVE: THE CREMATION

Your loved one will be placed in a simple dark-wood effect coffin* and transported to the crematorium in a specialised funeral vehicle by our funeral personnel and placed in the chapel, before the committal takes place. The cremation will take place without

a service and without any mourner's present.

*Please advise us if your loved one weighs more than 20 stone or is taller than 6'7", so we can provide a suitable coffin.

6 STEP SIX: THE ASHES

After the cremation, the ashes will be respectfully scattered in our Gardens of Remembrance at the crematorium where the cremation took place.

If you prefer, the ashes can be returned to you, at an additional cost. If you have requested this, a Simplicity representative will

contact you to arrange the delivery of ashes to you. We aim to return the ashes to you within a few weeks of the cremation date.

Your instructions for the ashes will be confirmed on the paperwork you sign for the crematorium.



Looking to plan ahead?

Arranging a funeral for someone else often prompts thoughts about your own funeral wishes.

A Prepaid Funeral Plan is the smart way of paying for your funeral in advance.

A Prepaid Funeral Plan allows you to:

- ✓ Fix the cost of your funeral at today's prices
- ✓ Relieve your loved ones from the financial burden and stressful arrangements often associated with arranging a funeral
- ✓ Ensure your funeral is carried out according to your wishes.

We offer three simple funeral plans for those looking to make arrangements ahead of time, starting from **£1,495 or £17pcm.**

If you would like to plan ahead and arrange a direct cremation for yourself, our **Lily Plan** guarantees a direct cremation anytime in the future, but at today's prices.



Simplicity were so respectful, compassionate and caring. Also, less than half the price of high street undertakers.

Mrs Patricia Malcolmson

