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# Attended Funeral

## What is an Attended Funeral?

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An Attended Funeral allows you to say goodbye to your loved one, your way.

It provides a full-length service slot in the crematorium chapel for an unlimited number of attendees followed by a cremation. This type of funeral closely resembles what people may expect from a traditional funeral, when arranged with a service or ceremony organised by the family, but without the so often unwanted and unnecessary ceremonial excess and need for a funeral director.

With the ceremony organised carefully by you, we will take care of the essential elements required for the cremation to take place with our team on hand 24/7 to assist you. We've simply removed the need for a procession with hearses and limousines prior to the service.

All of our funerals are arranged over the telephone by our team of funeral arrangers. You won't need to visit a funeral home or have several lengthy conversations with a funeral director. A dedicated Simplicity Account Manager will be on hand throughout the entire arrangement process. They can help you with any decisions for the day and even arrange a crematorium visit should you wish to meet the chapel attendant in person beforehand.

Our team will also assist you with arranging a date and time that is convenient for you and your family. Attended Funerals take place Monday to Friday. The cremation will take place at one of our **preferred crematoria** local to the place of rest.

Your loved one will be collected from their place of rest a few days prior to the funeral and cared for in our high-quality mortuary facilities. On the day of the cremation, they will be taken directly to the crematorium in a specialised funeral vehicle.

Upon your arrival at the crematorium, your loved one's coffin will be resting in the chapel. You will be welcomed into the chapel by a chapel attendant who will be on hand to ensure the smooth running of the day according to your wishes.

Within 6 weeks of the cremation, your loved one's ashes will be hand delivered to you, in a simple container.

An Attended Funeral does not include many of the elements often associated with a traditional funeral, such as a procession with a hearse and limousines or the presence of a minister or celebrant. For more information please see '**what's included**'.

An Attended Funeral costs from only **£1,895** and is available throughout the whole of mainland Great Britain.



# Is an Attended Funeral the right choice for me?

An Attended Funeral suits those people that would like to arrange a personalised funeral service in honour of their loved one, without the ceremonial excess often associated with a traditional funeral. An Attended Funeral may be the right choice for you if:

## **You are looking for a low cost funeral option**

We've removed many of the costly ceremonial elements often associated with a traditional funeral and the need for face-to-face interaction with a funeral director,

allowing us to offer substantial savings in comparison to a typical, more traditional funeral.

## **Your loved one expressed their wishes for a low-key funeral**

Many people simply do not want a fuss when they are gone and do not see the value in the often expensive, ceremonial elements such as a hearse, limousines and floral tributes associated with a traditional

funeral, and expressed their wishes for a simple funeral. An Attended Funeral allows you to commemorate your loved one's life as simply or elaborately as you see fit.

## **You want to arrange a personal, family-led funeral service**

An Attended Funeral gives you the flexibility to organise a personalised farewell for your loved one. You can arrange a family-led service in the chapel by choosing the funeral

arrangements including music, readings, visual tributes and the selection of a minister or celebrant.



## You want to say goodbye without a religious ceremony

More and more people are preferring to choose a funeral with little or no religious content. Non-religious funeral services tend to focus on celebrating a loved one's life, personality and accomplishments as an alternative way to say goodbye. If you would like a funeral service that is not tied to traditions, rituals or beliefs of any religion, an Attended Funeral can provide that.

How you arrange the funeral service is entirely up to you.

Alternatively, if you do want to include religious elements in the funeral, you may ask a religious leader to lead the service, choose a hymn to be played or perform a religious reading.

We realise an Attended Funeral won't suit everyone. If you'd prefer not to attend but organise a memorial service at an alternative time and location away from the crematorium, you may find our **Unattended Funeral** a more suitable option for you.

If you do not want a service in the chapel but still want the opportunity to say a final goodbye to your loved one in your own way, the **Intimate Funeral** provides a short time in the chapel for close family and friends to say a few words and reflect as you wish.



During a sad time Simplicity provided a service with compassion and efficiency. My family selected Simplicity not to save money (that was not an issue) but because of the options provided - simple and efficient with no fuss.

Mr Paul Morris



# What's included

An Attended Funeral includes all the essential elements of a cremation as well as a full-length service slot in the chapel, allowing for a family-led service for an unlimited number of attendees. This includes:

- ✓ Dedicated 24/7 telephone support throughout the arrangement process
- ✓ A full-length service slot in the chapel (with the family arranging a service or ceremony)
- ✓ The option to select music to be played in the chapel
- ✓ Cremation fees
- ✓ Doctor's fees
- ✓ A simple dark wood effect coffin with linings and fittings\*
- ✓ Collection from the place of rest a few days prior to the cremation
- ✓ Care of the deceased in our quality mortuary facilities
- ✓ Preparation for cremation by an expert funeral director
- ✓ All transportation of the deceased in a specialised funeral vehicle
- ✓ Return of ashes in a simple container.

We will usually bring your loved one into care a few days prior to cremation. Should they need to be collected straight away, an additional charge will be incurred to cover care in our quality mortuary facilities for an extended period of time.

\* Please let us know if your loved one is heavier than 20 stone or taller than 6'7", so we can provide a suitable coffin.



I cannot express how wonderfully professional and sympathetic Simplicity Cremations were for me and my family at such a devastating time. They tailored our service perfectly. It was an intimate service with just myself, our 3 sons and our granddaughter. We were allowed to stand around the casket and say our last few words of goodbye. Nothing was rushed or hurried. I have recommended them to everybody that has asked how the service went. Thank you so much for such a wonderful service.

Mrs Hazel Adam





## Additional fees

There may be additional costs that will apply to your arrangement, our team will be able to advise any costs which may apply to you.

### **Bring the deceased straight into care** **£250**

If your loved one is resting at home, in a care home or hospice, there will be an additional cost to bring them into our care. We'll take them directly to our mortuaries where we'll care and prepare them until the day of cremation.

### **Out of hours collection** **£195**

Collection of the deceased outside of 9am – 5pm on working weekdays.

### **A Simplicity wooden urn** **£50**

If you choose to request the ashes are returned to you, you can upgrade to a wooden urn instead of a simple container.



# What's not included

An Attended Funeral also does not include many of the traditional elements people would associate with a funeral, this includes:

- Viewing of the deceased / chapel visits
- A procession with a hearse or limousines
- Arrangement of floral tributes (you may arrange floral tributes directly with a florist)
- Formal service or ceremony
- Minister or celebrant (you may arrange directly with a minister/celebrant to be present on the day if you wish)
- Collection of donations
- Embalming
- Placing personal effects in the coffin
- The presence of a Funeral Director on the day of the service – a crematoria chapel attendant will be on hand to ensure the service runs smoothly
- Costs for removing artificial limbs and mechanisms (such as pacemakers).

Please refer to the [Funeral Services Terms & Conditions](#) for further information.



Thank you - from the moment of first communication all staff were excellent, in particular the Simplicity Account Manager who became the regular contact to look after me throughout. I carefully compared Simplicity with local Funeral Directors and your staff and their helpfulness and attitude were by far the best. Your web site is extremely informative and helpful with full details, before even phoning, I have done nothing but praise our experience to everybody and will continue to do so. Many thanks to your whole team.

Mrs Linda Fream



# Why Simplicity

A Simplicity Cremation is the simple way to arrange a dignified, respectful and affordable funeral for a loved one.

Not everyone wants a full-service funeral, and many do not see the value in some of the traditional elements such as funeral directors, and a procession with a hearse, limousines and pallbearers.

Whilst we don't want to take away the sentiment that comes with a traditional funeral service, we do believe there is an alternative way. At Simplicity, we offer affordable funerals for those looking for an altogether simpler affair. Our funeral services allow you to celebrate the life of your loved one in a way that suits you, your family and your budget.

When someone close to you dies, it can be an extremely stressful and emotional time. We're dedicated to supporting people through this time. Unlike most funerals in the UK, our funerals are arranged without face-to-face interaction with a funeral director, saving you valuable time and money at what will already be a difficult time for you and your family. A Simplicity Cremation can be arranged with just a few phone calls with our team of expert funeral arrangers.

Our funeral packages include all of the necessary elements required for a cremation including cremation fees and doctor's fees – something not all funeral providers will cover as part of their funeral package. With all of the practicalities covered, you can focus on arranging a ceremony or memorial in accordance with your loved one's final wishes.

There are many providers that offer low cost funeral options, but they do not all operate to the same high standards as we do, or include the same services within their price. As part of one of the UK's largest funeral groups, we are the only nationwide low cost funeral provider that has its own staff, vehicles and crematoria. We also have our own professional mortuary facilities located throughout mainland Great Britain. Our network of facilities ensures a consistently high quality of care.

From your first call, to the moment we collect your loved one to the moment the ashes are hand delivered to your door, every stage of the process is carried out with the utmost care.



As recognition of our high-quality services, we were awarded **Best Direct Cremation Provider** at the 2018 Good Funeral Awards.



# How to arrange an Attended Funeral

We know most people will have never had the responsibility of arranging a funeral before, that's why we ensure arranging an Attended Funeral is a simple, straightforward process.

## 1 STEP ONE: CONTACT US

To arrange an Attended Funeral for a loved one, you can call us on **0808 149 8666** or complete a **contact form** on our website, and we'll get back to you as soon as we can.

During the first telephone call, we will take the key information that we need to start the arrangements and answer any questions you may have. We will ask you during the initial call for the address of where your loved one is resting.

If they are resting at a hospital, we will always bring them into care a few days before cremation to prepare them in our quality mortuary facilities. We will liaise directly with the hospital for their collection.

If your loved one is resting outside of a hospital or coroners and you'd like them

brought into care sooner, there is an additional charge of £250. This covers care in our quality mortuary facilities until the day of the cremation.

In addition to this, should you require your loved one to be collected out of standard business hours (9am-5pm on working weekdays), there will be an additional charge of £195. If you are unsure whether these charges will apply to you, our team will be able to discuss this with you.

*Please note, full payment will be required over the phone by debit or credit card before we can undertake any services. Once payment has been made, we will confirm everything with you via email.*

## 2 STEP TWO: COMPLETION OF PAPERWORK

We will contact you to arrange for the completion of all of the necessary forms and

paperwork to allow the cremation to take place.



## 3 STEP THREE: REGISTER THE DEATH

In order for the cremation to take place, you will need to register the death of your loved one.

To register a death in England and Wales, you should attend the register office for the district in which your loved one passed away. You can go to a different register office if it is more convenient, however this

process will take a couple of days longer because the Registrar will need to forward the information to the original district.

This must be done within five days of the death.

Deaths in Scotland can be registered in any registration district, within eight days of the death.

## 4 STEP FOUR: BOOKING THE CREMATION DATE

Once the relevant paperwork has been completed, we will be in touch to arrange the time, date and location of the cremation. The cremation will take place at one of our

**preferred crematoria**, local to the place of rest. You will be able to choose an available time and date on a working weekday (Monday to Friday).

## 5 STEP FIVE: ARRANGE A FUNERAL SERVICE

When you choose an Attended Funeral, you will have the ability to plan a service with music, readings and eulogies as you would with a traditional funeral. You may

also choose to engage with the services of a minister or officiant in your area to lead the service.

## 6 STEP SIX: THE CREMATION

Your loved one will be placed in a simple wood effect coffin\* and transported to the crematorium in a specialised funeral vehicle by our funeral personnel and placed on the catafalque in the chapel before the attendees arrive. A crematorium assistant will

be present on the day to ensure everything runs smoothly.

*\*Please advise us if your loved one weighs more than 20 stone or is taller than 6'7", so we can provide a suitable coffin.*

## 7 STEP SEVEN: THE ASHES

We will return the ashes to you in a simple container to an address within the UK, within a few weeks of the cremation. Alternatively, the ashes can be scattered in our gardens of remembrance if you would prefer.

Your instructions for the ashes will be confirmed on the paperwork you sign for the crematorium.



# How to organise a funeral service

At Attended Funeral allows you the freedom to spend the time in the crematorium chapel however you feel best commemorates your loved one's life.

For some people, this is an informal gathering of family and friends allowing mourners to share memories and chat about the person who has passed away. Other families prefer to arrange a funeral service in the chapel, as you would with a traditional funeral.

If you choose to arrange a service, we recommend planning a service of around 30 minutes, as this will allow ample time to enter and exit the crematorium without feeling rushed. A chapel attendant will be present on the day to welcome you into the chapel.

If you are planning a funeral service, here are some things to consider:

## Who will lead the service?

One of the most important considerations is who will lead the funeral service. Choosing someone to lead the service will give a more formal structure to the funeral.

Although traditionally the funeral was led by the person in charge at the religious establishment where the funeral was taking place, this is no longer always the case. Anyone in fact, can lead a funeral service.

It may be a nice touch to choose a close friend or family member, but you should

ensure they are comfortable speaking to the congregation. You can also get other friends and family members involved by asking them to do a reading, prepare the eulogy or even just share a funny story about your loved one with the audience.

If you would like a religious leader to lead the service or someone who is experienced in delivering funerals, we can provide guidance on finding a minister or officiant in your local area.

## Music

Choosing music for a funeral will help to create a personalised service for your loved one and pay tribute to their personality, their hobbies or simply say goodbye with a song that reminds you of good memories. Classical funeral songs have traditionally been the music of choice at funerals, but pop ballads, TV theme tunes and happy songs have become more popular in recent years. It can be a nice touch to play one of your loved one's

favourite songs as you enter or exit the chapel.

If your loved one had particular religious beliefs, you may also want to incorporate hymns or other religious songs into the service.

All of our crematoria have a music system and a large catalogue of songs so you will have the ability to arrange a playlist of songs to play inside the chapel.



## Eulogies

A eulogy is a speech or piece of writing that pays tribute to the person who has passed away. A eulogy is usually read aloud at a funeral service, but it is also common for a eulogy to be read at the wake. You should ask someone who knew your loved one well to prepare a eulogy, so they will be able to write something personal, honest and heartfelt giving everyone who is listening a moment to cherish and remember.

Many people consider it an honour to be asked to speak at a funeral, although some people may prefer not to. It can take a lot of confidence to stand up and speak in front of a large congregation, especially so at such an emotional time, so you should not be offended if the person does not feel comfortable delivering a eulogy.

## Readings

Although you may have chosen a celebrant or religious figure to lead the service, it is common for a relative or friend who was particularly close to your loved one to read a few words. Funeral readings range in lengths and formats, ranging from religious readings and poetry all the way to song lyrics and even jokes.

Readings and poems can offer consolation, empathy, comfort and remembrance. There aren't any limits on the content or who does the reading. Songs, movies and books are packed with excellent verses, quotes and

passages to read at a funeral. If the person had a favourite song, then lyrics could be spoken rather than sang. Just remember, if you are writing about the person or their life, the eulogy is best reserved for this.

If there are multiple family members and friends who would like to say something, it's perfectly acceptable to have several shorter readings rather than one long reading. If the reading is longer, you could always ask readers to recite alternate verses or break up the reading amongst the group.

## Share memories

There are an infinite number of ways you can honour your loved one. A photo memory board may be a nice touch, either prepared by you or by asking mourners to bring along their favourite photo of the deceased to the service. By asking family and friends to bring a photo, you may be able to collect a range

of photos covering the course of your loved one's life. This is a nice way to highlight the person's life and accomplishments.

You could also dedicate part of the service for mourners to share memories and stories aloud with the congregation.

## Order of service

A funeral order of service provides an outline of what will happen throughout the service. It is often a 4-page printed booklet that is handed out to mourners as they enter the chapel or resting on seats before they enter. As the arranger, you will decide on the order of service, although you do not have to print it.

The order of service will often include details of any hymns, songs, poems, readings and eulogies that will feature in the service.

If you choose to prepare a printed order of service, there may be a cost associated to this.



# Looking to plan ahead?

Arranging a funeral for someone else often prompts thoughts about your own funeral wishes.

A Prepaid Funeral Plan is the smart way of paying for your funeral in advance. It allows you to protect your loved ones from rising funeral costs, as well as ensuring your funeral is carried out according to your wishes.

We offer three simple funeral plans for those looking to make arrangements ahead of time, starting from **£1,495 or £17pcm**.

If you would like to plan ahead and arrange a funeral with personalised funeral service for yourself, our **Orchid Plan** guarantees a simple cremation with a family-led service, anytime in the future.



Simplicity were so respectful, compassionate and caring. Also, less than half the price of high street undertakers.

Mrs Patricia Malcolmson

