



Simplicity
Cremations

Intimate
Funeral



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Service
Award



2021 feefo^{co}

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Intimate Funeral

What is an Intimate Funeral?

An Intimate Funeral provides a small group of family and friends a short time for private reflection and the chance to share a final few moments to say goodbye to their loved one, in the crematorium chapel, prior to cremation.

All of our funerals are arranged over the telephone by our dedicated team of funeral arrangers. You won't need to visit a funeral home or have several lengthy conversations with a funeral director. Your Simplicity Account Manager will be on hand throughout the entire arrangement process. They can help you with any decisions for the day and even arrange a crematorium visit should you wish to meet the chapel attendant in person beforehand.

Our team will assist you with arranging the date and location of the cremation, on an available date between Tuesday and Friday. All Intimate Funerals take place at 9am. The cremation will take place at one of our preferred crematoria local to the place of rest.

Your loved one will be brought into our care from their place of rest a few days prior to the funeral and

cared for in our high-quality mortuary facilities. On the day of the cremation, they will be taken directly to the crematorium in a specialised funeral vehicle.

Upon your arrival at the crematorium, your loved one's coffin will be resting in the chapel. You will be welcomed into the chapel by a chapel attendant where a piece of music of your choice can be played. You will then have a short time for private reflection and the chance to share a final few moments to say goodbye. The Intimate funeral does not involve any type of formal service or ceremony.

Within a few weeks after the cremation, your loved one's ashes will be hand delivered to you, in a simple container.

An Intimate Funeral does not include many of the ceremonial elements often associated with a traditional funeral, such as a procession with a hearse and limousines or the presence of a minister or celebrant. For more information please see **'what's included'**. Due to the simple nature of this type of funeral, an Intimate Funeral costs significantly less than a traditional funeral.

An Intimate Funeral costs from only **£1,395** and is available throughout the whole of mainland Great Britain.



Is an Intimate Funeral the right choice for me?

An Intimate Funeral suits those people, that for whatever reason, would prefer a simple funeral with only a few people in attendance. An Intimate Funeral may be the right choice for you if:

You are looking for a low cost funeral option

An Intimate Funeral costs significantly less than a traditional funeral. Some people request their family arrange only a small funeral for them upon their passing to allow them to leave more money for their family

for happier times, instead of spending it on funeral costs. If cost is a factor in your decision, an Intimate Funeral could suit your needs.

Your loved one expressed their wishes for a low-key funeral

Many people simply do not want a fuss when they are gone and do not see the value in the often expensive, ceremonial elements such as a hearse, limousines and

floral tributes associated with a traditional funeral, and expressed their wishes for a simple funeral.

You want to arrange a funeral with just a few close friends and family present

If your loved one only had a small family or small circle of friends or would have preferred a private funeral; it does not always make sense to arrange a full-service

traditional funeral for a small number of people. An Intimate Funeral will allow you to give your loved one a dignified, respectful send off for up to 12 people to attend.



Family and friends of the deceased live far away

Distance can make it difficult for mourners to travel to a funeral at short notice, especially if they live abroad. If this is the case for your family, you may choose to hold an Intimate Funeral with a small group of family and

close friends present, and hold a memorial service with a larger group of people in attendance at a later date, allowing more time for people to make travel arrangements.

You want to hold a memorial service or celebration of life at a later date

Many people do not want their final memory of their loved one to be at the crematorium and prefer to hold a service in a happier place or somewhere that was special to their loved one. If you are uncomfortable with the

idea of not attending the crematorium at all, you could hold an Intimate Funeral and hold a memorial service with a larger attendance at a later date.

If you would prefer a funeral that allows a larger group of family and friends to attend, our **Attended Funeral** may suit your needs. The Attended Funeral allows for a family-led ceremony with a larger attendance of mourners, and a full-length service in the chapel.



During a sad time Simplicity provided a service with compassion and efficiency. My family selected Simplicity not to save money (that was not an issue) but because of the options provided - simple and efficient with no fuss.

Mr Paul Morris



What's included

An Intimate Funeral includes all the essential elements of a basic funeral with a short time in the chapel for up to 12 people. This includes:

- ✓ Dedicated 24/7 telephone support throughout the arrangement process
- ✓ A short time in the crematorium chapel to reflect
- ✓ The option to play a number of songs in the chapel
- ✓ Cremation fees
- ✓ Doctor's fees
- ✓ A simple dark wood effect coffin with linings and fittings*
- ✓ Collection of your loved one from the place of rest a few days prior to the cremation
- ✓ Care of the deceased in our quality mortuary facilities
- ✓ Preparation for cremation by an expert funeral director
- ✓ All transportation of the deceased in a specialised funeral vehicle
- ✓ Return of ashes in a simple container.

We will usually bring your loved one into care a few days prior to cremation. Should they need to be collected straight away, an additional charge will be incurred to cover care in our quality mortuary facilities for an extended period of time.

* Please let us know if your loved one is heavier than 20 stone or taller than 6'7", so we can provide a suitable coffin.



I cannot express how wonderfully professional and sympathetic Simplicity Cremations were for me and my family at such a devastating time. They tailored our service perfectly. It was an intimate service with just myself, our 3 sons and our granddaughter. We were allowed to stand around the casket and say our last few words of goodbye. Nothing was rushed or hurried. I have recommended them to everybody that has asked how the service went. Thank you so much for such a wonderful service.

Mrs Hazel Adam





Additional fees

There may be additional costs that will apply to your arrangement, our team will be able to advise any costs which may apply to you.

Bring the deceased straight into care **£250**

If your loved one is resting at home, in a care home or hospice, there will be an additional cost to bring them into our care. We'll take them directly to our mortuaries where we'll care and prepare them until the day of cremation.

Out of hours collection **£195**

Collection of the deceased outside of 9am – 5pm on working weekdays.

A Simplicity wooden urn **£50**

If you choose to request the ashes are returned to you, you can upgrade to a wooden urn instead of a simple container.



What's not included

An Intimate Funeral also does not include many of the traditional elements people would associate with a funeral, this includes:

- A funeral service or ceremony in the chapel
- Viewing of the deceased / chapel visits
- A procession with a hearse or limousines
- Arrangement of floral tributes (you may arrange floral tributes directly with a florist)
- Minister or celebrant
- Collection of donations
- Embalming
- Placing personal effects in the coffin
- The presence of a Funeral Director on the day of the service – a Chapel Attendant will be available on the day of the funeral to ensure everything runs smoothly
- Costs for removing artificial limbs and mechanisms (such as pacemakers).

Please refer to the [Funeral Services Terms & Conditions](#) for further information.



Thank you - from the moment of first communication all staff were excellent, in particular the Simplicity Account Manager who became the regular contact to look after me throughout. I carefully compared Simplicity with local Funeral Directors and your staff and their helpfulness and attitude were by far the best. Your web site is extremely informative and helpful with full details, before even phoning, I have done nothing but praise our experience to everybody and will continue to do so. Many thanks to your whole team.

Mrs Linda Fream



Why Simplicity?

A Simplicity Cremation is the simple way to arrange a dignified, respectful and affordable funeral for a loved one.

Not everyone wants a full-service funeral, and many do not see the value in some of the traditional elements such as funeral directors, and a procession with a hearse, limousines and pallbearers.

Whilst we don't want to take away the sentiment that comes with a traditional funeral service, we do believe there is an alternative way. At Simplicity, we offer affordable funerals for those looking for an altogether simpler affair. Our funeral services allow you to celebrate the life of your loved one in a way that suits you, your family and your budget.

When someone close to you dies, it can be an extremely stressful and emotional time. We're dedicated to supporting people through this time. Unlike most funerals in the UK, our funerals are arranged without face-to-face interaction with a funeral director, saving your valuable time and money at what will already be a difficult time for you and your family. A Simplicity Cremation can be arranged with just a few phone calls with our team of expert funeral arrangers.

Our funeral packages include all of the necessary elements required for a cremation including cremation fees and doctor's fees – something not all funeral providers will cover as part of their funeral package. With all of the practicalities covered, you can focus on arranging a ceremony or memorial in accordance with your loved one's final wishes.

There are many providers that offer low cost funeral options, but they do not all operate to the same high standards as we do, or include the same services within their price. As part of one of the UK's largest funeral groups, we are the only nationwide low cost funeral provider that has its own staff, vehicles and crematoria. We also have our own professional mortuary facilities located throughout mainland Great Britain. Our network of facilities ensures a consistently high quality of care.

From your first call, to the moment we collect your loved one to the moment the ashes are hand delivered to your door, every stage of the process is carried out with the utmost care.



How to arrange an Intimate Funeral

Arranging an Intimate Funeral is a simple, straightforward process.

1 STEP ONE: CONTACT US

To arrange an Intimate Funeral for your loved one, you can call us on **0808 256 9462** or complete a **contact us form** on our website. If you choose to complete a contact us form, we'll aim to call you back within one hour.

During the first phone call, we will take the key details that we need to start the arrangements for an Intimate Funeral.

It is important you have the address of where we would collect your loved one from. If they are resting at a hospital, we will bring them into care a few days before the cremation to prepare them in our quality mortuary facilities. We will liaise directly with the hospital to arrange this.

If your loved one is resting outside of a hospital or coroners and you'd like them

brought into care sooner, there is an additional charge of £250. This cost covers care in our mortuary facilities until the day of the cremation. We will call you to arrange your loved one's collection.

In addition to this, should you require your loved one to be collected out of standard business hours (9am-5pm on working weekdays), there will be an additional charge of £195. If you are unsure whether these charges will apply to you, our team will be able to discuss this with you.

Please note, full payment will be required over the phone by debit or credit card before we can undertake any services. Once payment has been made, we will confirm everything with you via email.

2 STEP TWO: COMPLETION OF PAPERWORK

We will contact you to arrange for the completion of all of the necessary forms and

paperwork to allow the cremation to take place.

3 STEP THREE: REGISTER THE DEATH

A copy of the death certificate is required before the cremation can take place.

A death needs to be registered within 5 days in England and Wales at the register office for the district in which the death happened. You can go to a different register office if it is

more convenient, but the process may take a few days longer.

Any death which occurs in Scotland must be registered within 8 days. The law in Scotland allows a death to be registered in any registration district.





4 STEP FOUR: BOOKING THE CREMATION DATE

Once we have all of the required paperwork, we will proceed with finalising the arrangements. We will be in touch to arrange the date and location of the cremation and discuss any music requests or

short readings. Intimate Funerals take place at 9am, Tuesday to Friday at one of our preferred crematoria, local to the place of rest.

5 STEP FIVE: THE DAY OF THE CREMATION

Your loved one will be placed in a simple coffin* and transported to the crematorium in a specialised funeral vehicle by our funeral personnel and placed on the catafalque in the chapel before you arrive.

You will be welcomed into the chapel, where the crematorium assistant will play the piece

of music you have pre-selected. Up to 12 people will have a short time to say a few words or reflect as they wish.

*If your loved one weighs more than 20 stone or is taller than 6'7", please let us know so we can provide a suitable coffin.

6 STEP SIX: THE ASHES

A Simplicity representative will contact you to arrange for the return of your loved one's ashes. We aim to return the ashes within a few weeks of the cremation date.

If you would prefer, we can scatter the ashes in the Gardens of Remembrance at the crematorium where the cremation took place.



Looking to plan ahead?

Arranging a funeral for someone else often prompts thoughts about your own funeral wishes.

A Prepaid Funeral Plan is the smart way of paying for your funeral in advance. It allows you to protect your loved ones from rising funeral costs, as well as ensuring your funeral is carried out according to your wishes.

We offer three simple funeral plans for those looking to make arrangements ahead of time, starting from **£1,495 or £17pcm**.

If you would like to plan ahead and arrange a small intimate funeral for yourself, our **Magnolia Plan** guarantees a simple cremation with a short service, anytime in the future.



Simplicity were so respectful, compassionate and caring. Also, less than half the price of high street undertakers.

Mrs Patricia Malcolmson

